



VLUCHTELINGENWERK
VLAANDEREN

English



It is not my first application for international protection

(Code 207 No Show)

This flyer is written by Vluchtelingenwerk Vlaanderen, an independent non governmental organization that defends the rights and interests of refugees and asylum seekers.

I don't stay in a reception center. Where can I sleep ?

Reception center

You have the right to stay in a reception center during the whole asylum procedure, even in case of a new application for international protection.

Only in exceptional cases Fedasil has the right to refuse you to stay in a reception center until the Commissioner General for Refugees (CGRS) declares the new elements in your new request admissible. In theory, this decision is taken within 10 working days but in practice it can take several months.

Consult a lawyer as soon as possible. Your lawyer can send a letter to Fedasil's Dispatching Service and/or appeal the decision of Fedasil. The lawyer can give you advice and information.

Once your new application has been declared admissible by the CGRS, you can go back to Fedasil's dispatching service to get a place in a reception center.

Shelter for homeless people in Brussels

SAMUSOCIAL

You can call every day from 5 pm

Families with children can call from 4 pm

Free call 0800 99 340

If there is a place available, they will then tell you where to go for the night.



Can I get a free lawyer ?

During this new asylum procedure you have again the right to be assisted by a lawyer for free (pro deo), if you don't have sufficient means. We strongly recommend you to contact your lawyer. He/she can give you legal advice and defend your case.

Ask your lawyer in advance to arrange an interpreter if you have difficulties in communicating with him/her.

Contact the legal aid office

If you don't have a lawyer, you can contact a Legal Aid Office. When you have an appointment, bring all relevant documents with you (decision of Fedasil, annexe 26, new elements, negative decisions...). They will assign you a lawyer.

There are Legal Aid Offices in all big cities in Belgium.

BUREAU D'AIDE JURIDIQUE BRUSSELS

To consult a lawyer: make an appointment before going!

Call 02 519 83 05 Monday to Friday 9-12 am and 1.30-4 pm

IS YOUR PROCEDURE IN DUTCH?

Find a Legal Aid Office in your region:

<http://www.advocaat.be/vlaamse-balies>

BUREAU D'AIDE JURIDIQUE

Call a lawyer to get an answer on your legal questions

Call 02 519 89 18

Monday, Tuesday, Thursday and Friday: 9-10 am

IS YOUR PROCEDURE IN FRENCH?

Find a Legal Aid Office in your region:

<https://avocats.be/fr/bureaux-daide-juridique-baj>



Where can i get psychological help in brussels ?

SOLENTRA VZW

A third party referral is needed (social assistant, NGO workers, etc.)

Square Sainctelette 17, 1000 Brussels

Monday to Friday: 9 am - 5 pm

Call : 02 477 57 15

Email: solentra@uzbrussel.be

Free call 0800 35 247 Helpdesk for refugees

ULYSSE SERVICE DE SANTÉ MENTALE (SSM)

Rue de l'Ermitage 52, 1050 Brussels

Telephone line: 02 477 57 15

Monday, Tuesday and Wednesday: 9 am - 6 pm

Thursday and Friday: 9 am - 5 pm

Assistance in person (no appointment needed)

Monday, Tuesday, Wednesday and Friday:
2 pm - 4 pm

Saturday: 10 am - 12 pm

email: equipe@ulyссе-ssm.be or

coordination@ulyссе-ssm.be

Where can i get material, legal or social assistance?

LEGAL HELPDESK

VLUCHELINGENWERK VLAANDEREN

(Information on asylum procedure, reception, support in case of detention)

Call 02 225 44 35 on Wednesday and Friday:
9 am - 12.30 pm

or email your question to:

info@vluchtelingenwerk.be

CARITAS INTERNATIONAL

(social assistance, administration, procedure, health)

Rue de la Charité 43, 1210 Brussels
(Metro Madou)

From Monday to Friday: 8.30 am - 11.30 am
and 1.30 pm - 4.45 pm

Monday, Tuesday, Wednesday and Friday
morning without appointment

02 229 36 11

www.caritas-int.be

infol@caritasint.be

Medical assistance

What are my rights ?

When you are in an asylum procedure without staying in a reception center, Fedasil is still responsible for covering most of your medical costs.

Before you go to the doctor, you have to contact the Fedasil medical service. Fedasil has to confirm that it will cover the costs, before you go to the doctor. This confirmation is called a Requisitorium.

How do I get a Requisitorium ?

Send an e-mail to the Fedasil medical service:

FEDASIL

Cel Centralization of Medical Costs

Kartuizerstraat 21, 1000 Brussels

From Monday to Friday: 9 am - 12 pm

Call 02 213 43 00 (Nederlands)

Call 02 213 43 25 (French)

e-mail: medic@fedasil.be

You can find the form on

<https://www.fedasilinfo.be/en/you-dont-reside-reception-centre-and-need-medical-aid>

Fill in this document entirely.

Fedasil will send you the requisitorium by mail. Bring the requisitorium to your doctor. After the medical visit, this form will be sent back to Fedasil by the doctor, the hospital or specialist. This way, you don't have to pay the doctor.

Emergencies

In case of an urgent medical situation you can go directly to the hospital. Call 112 for an ambulance. Ask for an 'attest van spoedeisende zorgen'(Dutch) or 'attestation des soins urgents' (French). Send it to Fedasil, together with the invoice.

Free Medical help in Brussels

DISPENSARE ATHENA

(general medical care)

Rue Bischoffsheim 33 (door on the left),
1000 Brussels

From Monday to Friday: 9 am - 5 pm

Call 02 244 53 02

No appointment needed

MEDIBUS

(Médecins du Monde) - Free

- Central station - Rue des Sols

Monday 6:30pm - 8:45 pm

- South Station - Esplanade de l'Europe

Tuesday 6:30pm - 8:45 pm.

- North Station - Boulevard Simon Bolivar

Thursday 6:30pm-8:45 pm

- Ribaucourt - Place Saintelette, Yser metro station

Tuesday 3.00 pm - 6.00 pm

Thursday 3.00 pm - 6.00 pm

CLIP DUNE

(Avenue Henri Jaspar 124, 1060 Saint-Gilles)

- Risk reduction desk

From Monday to Saturday 7 pm - 11 pm

- Nursing service

From Monday to Friday 7 pm - 10.30 pm

- General medical service

Monday 7.15 pm - 9.15 pm

Thursday 2.15 pm - 4.15 pm

- Social permanency

Wednesday 7.00 pm - 10.30 pm

Thursday 2.00 pm - 5.00 pm

CAW BRUSSEL

(social and psychological assistance, legal assistance on procedure)

Boulevard D'Anvers 34, 1000 Brussels

Monday to Friday 9.00am - 12.30pm 1.00pm - 5.00pm

Call for free 0800 13 500 or email

onthaal@kawbrussel.be to make an appointment.

www.kawbrussel.be

MYRIA

information and legal advice on family reunification procedures; registration at the commune ('municipality'); detention and closed centres; return and repatriation; investigation into marriages of convenience or sham civil partnerships; access to Belgian nationality and statelessness; file a complaint with the police and with the social inspection services for undocumented migrants; recuperation of unpaid salary of undocumented workers....

Monday and Thursday 9.30 am - 1.30 pm

Free call 0800 14 912

or send an email to myria@myria.be

CIRE

(orientation, social and legal advice)

Rue du Vivier 80-82, 1050 Brussels (tram 81, stop Gerموir)

Call 02 629 77 10 for an appointment

Monday to Friday 9am-12.30pm and 1.30-4.30pm

Visit Monday to Friday 9am -12noon

cire@cire.be

PIGMENT

(social assistance, assistance with getting the requisitorium, use of WiFi and printer, legal advice, showers, clothing)

Monday and Thursday 9.00 am - 12.00 noon

Kaaitheater (entrance Quai des Péniches 2) 1000 Brussels

info@pigmentvzw.be

PROTESTANTS SOCIAAL CENTRUM

(procedure, family reunification, residence, material help, social assistance)

Rue Cans 12, 1050 Brussels (Metro Porte de Namur)

Monday to Friday 9.00am - 1.00pm

Call 02 512 80 80 or e-mail to

info@csp-psc.be to make an appointment

www.csp-psc.be

SESO

(procedure, family reunification, material help, housing, health, education)

Rue de Parme 28, 1060 Brussels (Metro Porte de Halle)

Call 02 533 39 84 or e-mail info@seso.be to make an appointment

Monday to Friday 9am - 12.30pm and 1.30-5pm

ST. ROCHUS CHURCH

For clothing:

Tuesday and Friday 2.00pm

Chaussée d'Anvers 60, 1000 Brussels

For lunch:

Monday to Friday 11.00am - 01.00pm

Finistèrzeaal punt 32, Avenue Adolf Max 57, 1000 Brussels

DOUCHEFLUX

(showers 1€, washing clothes, lockers and nurse)

Rue des Vétérinaires 84, 1070 Brussels

From Tuesday to Friday: 8.30 am - 4 pm;

Saturday: 10.30 am - 4 pm

(Nurse: only from 10 am to 12 pm - needs appointment)

On Wednesdays women only!

www.doucheflux.be (check the website for updated opening hours)

ADDE

Monday: 9 am - 12 pm

Wednesday: 2 pm - 5 pm

Call 02 227 42 41

More info?

www.fedasilinfo.be

VLUCHTELINGENWERK VLAANDEREN VZW

T +32 (0)2 225 44 00

INFO@VLUCHTELINGENWERK.BE

WWW.VLUCHTELINGENWERK.BE

